



OPRAH'S LIFECLASS FROM THE HOBBY CENTER FOR THE PERFORMING ARTS IN HOUSTON, TEXAS

FRIDAY, OCTOBER 5TH, 2012

GALLERY SEATING CONFIRMATION INFORMATION

- Event will take place at the Hobby Center for the Performing Arts in Sarofim Hall, 800 Bagby Street Houston Texas 77002
- Event Seating will be GALLERY Level
- The line for admittance will BEGIN on the plaza in front of the Hobby Center at 800 Bagby Street and continue down the Breezeway.
- This is a **TICKETED EVENT** with assigned seating. You **MUST** present your ticket. If you do not have your ticket you **CANNOT** be guaranteed admission and you will forfeit your seat assignment.
- Doors open at **8:30AM** for the morning show. You will forfeit your ticketed seat assignment if you arrive later than **9:00AM**
The taping will begin promptly at **10AM CST**. Plan to be with us until **12:30PM CST**
- Doors open at **2:30PM** for the afternoon show. You will forfeit your ticketed seat assignment if you arrive later than **3:00PM**
The taping will begin promptly at **4:00PM CST**. Plan to be with us until **6:30PM CST**
- Everyone **MUST** be 18 years old or older to attend the taping. MINORS will NOT be admitted, no exceptions.
- Eat **WELL** before you join us! No outside food will be permitted. Limited concessions will be available for purchase.
- Cellphones, smartphones and tablets will be permitted. Recording and/ or photography during the Event is not allowed. Be sure all electronics are fully charged.

**Your presence at this Event, and the presence of anyone accompanying you, constitutes your and their consent and agreement to being videotaped, photographed and/or recorded at the Event as well as permission for Harpo Productions, Inc ("Harpo"), OWN: Oprah Winfrey Network and their respective affiliated companies and entities to use such videotape, photographs and/or recordings in connection with the broadcast, distribution and promotion of "Oprah's Lifeclass" and any other projects or programming, including promotion,, in all markets and media, now known or hereafter devised, worldwide in perpetuity. If you and/or anyone accompanying you do not wish to be videotaped, photographed or recorded in the manner described herein, PLEASE DO NOT ATTEND THE EVENT.*

WILL CALL

- **Located at the Hobby Center for the Performing Arts, 800 Bagby Street Houston, TX 77002**
- **The LEAD Person of your party MUST pick up the tickets and present a valid photo ID. IMPORTANT: The LEAD NAME of the party cannot be changed. –NO EXCEPTIONS**
- **All seating will be pre-assigned: arriving earlier at the box office will NOT secure a better seat.**
- **The Box Office will be open from 10:00AM – 6:00PM CST on Wednesday, October 3rd and 9:00AM - 4:00PM CST on Thursday, October 4th.**
- **Will Call will NOT be available on the day of the show. ALL tickets must be picked up either, Wednesday, October 3rd between 10:00AM – 6:00PM CST and Thursday, October 4th between 9:00AM - 4:00PM CST. If tickets are not picked up by 4:00PM on Thursday, October 4th you will forfeit your tickets.**

***TICKETS TO THIS EVENT ARE FREE AND NOT FOR RESALE**

ATTIRE

- Oprah's Lifeclass is a televised event and the audience will be on camera. We ask that everyone arrive in appropriate attire. No T-shirts or shorts please. Please wear bright colors...they work best on camera. Please do NOT wear all white or all beige. Please avoid any attire featuring prominent logos or trademarks.

CANCELLATION POLICY

- **Unused tickets, equal empty seats! Cancellations are DISCOURAGED. You may re-issue your tickets ONLY if you are unable to attend the taping. However, you MUST contact the issuer of your tickets to submit the name changes if the cancellation is within 48hrs. of the show taping. Please contact OprahsLifeclassHouston@Oprah.com.**

GETTING TO THE LOCATION:

- There is parking available for a fee in the Hobby Center Parking Garage located immediately behind the facility. The garage may be entered from either Walker Street or Rusk Street. Please check www.thehobbycenter.org "Hobby 101" for more information.
- Additional parking is available for a fee in the Theatre District underground parking. You may access the Hobby Center via the parking tunnel system.
- Limited metered parking is available on the streets surrounding the Hobby Center. Parking rates average \$2.00/2 hours.
- **Metro Light Rail:**
By Train, the closest Metro Link to the Hobby Center is Main Street Square.
- **Bus:**
By Bus, the Hobby Center lies along several bus routes.

****Please visit www.ridemetro.org for routes and schedules***

SECURITY CHECKPOINT

We will do a very thorough security check. Be advised that we will do a purse check. **DOWNSIZE** purses. Large and oversized purses will not be permitted. **Please bring a small purse.** EVERYONE must go through security in order to enter the event area.

THE FOLLOWING ARE PROHIBITED ITEMS*: *All bags are subject to search.*

- Professional cameras and video and/or audio recording equipment Do not bring them with you. Police/Security reserves the right to remove/delete photos taken prior, during or after the Event.
- Telephoto lenses or flash photography
- Large Bags, Backpacks, and Luggage
- Personal Pets (excluding guide/service dogs)
- Food or Beverages
- Glass Containers
- Weapons of ANY KIND
- Illegal drugs of ANY KIND (including paraphernalia)
- Dangerous Chemicals, Toxic Substances or anything that Event security decides poses a threat to the general public, as determined in its sole discretion.
- No gifts, cards, letters, etc. will be accepted.

**Harpo, the building's management and its designated security team reserve the right to refuse entrance and/or remove anyone from the Event for any reason. Harpo, Harpo, Inc., The Hobby Center Foundation, HCPA Services Company, HCPA Operating Company, The City of Houston, Texas, DRG Associates, LP and their respective related or affiliated companies, production personnel, affiliates, employees, officers, directors, agents and contractors are not responsible for and shall not be liable for any losses, claims, injuries or damages of any kind incurred by any parties traveling to or from the Event, being present at the Event, and/or participating in the Event. *ALL Federal, state & local laws apply.*

SPECIAL NEEDS ACCESS- ADA

- ADA accessibility is available at the main entrance on 800 Bagby Street. ADA guests may be dropped off in the valet circle in front of the Hobby Center.
- Please e-mail us at OprahsLifeclassHouston@oprah.com if you require special assistance prior to ticket pick-up. (i.e. Hearing-impaired, visually impaired, wheelchair accessibility)
- There will be designated seating for ADA guests. Please see Event Staff for direction. Guests with disabilities will be escorted to designated ADA seating