



GENERAL INFORMATION ABOUT ATTENDING A TAPING

Q. What is the taping schedule for *The Rosie Show*?

A. Generally the show tapes four days a week Monday – Thursday. We usually tape one or two shows a day. Occasionally, this taping schedule may vary. The show season begins in October and runs through May.

Q. What is the age requirement to attend a taping?

A. You must be at least 18 years old to submit reservation requests online. All members of *The Rosie Show* studio audience must be at least 10 years old and have a valid ID (i.e., state ID, driver's license, passport or birth certificate in the case of those under 18). Audience members who arrive without proper ID will not be allowed into the studio. **Anyone under 18 must be accompanied by their parent, legal guardian or other adult (who has express written authority from the parent or legal guardian to accompany the minor) at all times.**

Q. Where is the studio located?

A. *The Rosie Show* tapes out of Harpo Studios (formerly the home of The Oprah Winfrey Show) located in the near west side of Chicago, just 10 minutes from the Loop. We are just west of I-90/94 and north of I-290. The clearly marked audience entrance is located at 1058 W. Washington Blvd., at the corner of Oprah Winfrey Way (Carpenter Street) and Washington Street.

Q. Is parking available near the studio?

A. Street parking and commercial lots are within a short distance of the entrance.

Q. What times are *The Rosie Show* tapings?

A. There are usually two tapings a day. The arrival time for the morning A taping is 10:30 to 11 a.m. The show will be over around 2 p.m. The arrival time for the afternoon B taping is 2 to 2:30 p.m. The show will be over around 5:30 p.m.

Q. What is the dress code?

A. Please avoid wearing all-white or all-beige clothing. Bright colors work best on camera. Please be aware that the studio is kept at a cool temperature for production reasons; we encourage you to dress appropriately. For example, you may want to avoid sleeveless tops or dresses. We do not, however, allow outerwear in the studio.

Q. Is the studio wheelchair accessible? What if I have special needs?

A. Harpo Studios is wheelchair accessible. If you have special needs, please email us in advance and then inform a staff member upon arrival, and we will be happy to assist you.

Q. What if I need to make changes on my reservations?

A. If you are only making one name change, you may make that change when you check in for your taping, provided the replacement person adheres to all requirements. If you need to change more than one name on your reservation, you must email us at least 48 hours before your scheduled taping. Unfortunately, the lead name of the party cannot be changed. If the lead of the party cannot attend, the reservations must be completely canceled.

Q. What if I need to cancel my reservations?

A. If you cannot attend a taping, you should email to cancel your reservations at least 48 hours before the taping. If you don't cancel, you will be unable to apply for any other tapings for the remainder of the month.

Q. What do I need to bring with me to the studio on the day of the taping?

A. Everyone in your party must bring a valid photo ID with birth date (or birth certificate in the case of those under 18 years of age)—this is essentially your ticket into the taping.

Q. What do I do with my coat, cell phone or luggage?

A. No outerwear, professional cameras, or large recording equipment are permitted in the studio. If you bring these items with you to the taping, we will check them and return them to you when you leave the studio. All purses will be thoroughly searched, so please downsize. We DO NOT check in luggage; please have your hotel hold your luggage for you. You may, however, bring cell phones and small cameras into the studio.

Q. How often can I attend a taping?

A. You may attend *The Rosie Show* no more than once a calendar month unless specifically invited by a member of our production staff. Once you apply for general reservations, topic-related, or last minute reservations and they are confirmed, you will no longer be able to request more reservations that month.

Q. What are the chances of my show canceling or changing?

A. Production schedules may vary and are subject to change. *The Rosie Show* does not book with the intent to cancel/change. However, *The Rosie Show* encourages you to book refundable travel and be flexible regarding time and date availability. We will contact you with any changes or updates via email and/or phone so please check email and phone messages frequently.

Q. What happens to my reservations if a show gets canceled? Do I have to wait until the next month and send another reservation request?

A. Please be aware that reservations are not guaranteed. Shows can be canceled or change at any time. If your show is canceled, we will notify you as soon as possible by e-mail. We cannot guarantee that we will be able to reschedule you and/or your party in the event of a show date/time change or cancellation; however, we will do our best to reschedule you for another taping. *The Rosie Show* does not reimburse travel expenses due to show cancellations.

Q. Can I bring a gift for Rosie or the staff?

A. No gifts, cards, letters, etc. will be accepted at audience check-in.

Q. Will I have to wait in line outside? What if I am unable to stand for long periods of time?

A. The line does form outside and you will have to wait in line for a period of time due to the security check; however there is a tent leading up to the door providing a covered area for the check-in line. Once through the check-in, you will be directed to a waiting area upstairs. If you are unable to stand in line, please talk to one of our ushers stationed outside and they can help facilitate your check-in. If you cannot climb any stairs, you will be directed to the smaller waiting area on the first floor.