



THE FAREWELL SEASON: OPRAH'S SURPRISE SPECTACULAR

FAQ's and General Audience Information

Q. When and where will *The Farewell Season: Oprah's Surprise Spectacular* taping take place?

A. *The Farewell Season: Oprah's Surprise Spectacular* will be on Tuesday, May 17, at the United Center located at 1901 W. Madison in Chicago. Go to unitedcenter.com for more information about the venue.

Q. Is there an age requirement to attend the taping?

A. Everyone attending this taping at the United Center must be 18 years of age or older.

Q. Will I be receiving actual tickets for *The Farewell Season: Oprah's Surprise Spectacular* and is there any cost?

A. Yes, there are actual tickets and they are free. If your ticket request submission is randomly selected you will receive an email confirmation and instructions on how to confirm your tickets. You, the lead of the party as listed on the request, must be available to pick up the tickets at the United Center box office one to three days prior to the show.

Q. What is the dress code for this taping?

A. This is a very special farewell show and the audience will be on camera. We ask that everyone arrive in appropriate attire. No T-shirts or shorts please. Bright colors work best on camera. Also, please do not wear all white or all beige.

Q. Is the United Center wheelchair accessible? What if I have special needs?

A. The United Center is wheelchair accessible. Please email *The Oprah Winfrey Show's* audience team no later than May 5 if you have special needs so that we can do our best to accommodate. The appropriate email address to use is listed on your confirmation sheet.

Q. Will food be available or should I bring a snack?

A. Concessions will be available for purchase at the venue.

Q. I understand that there will be two tapings... Is my ticket for both shows?

A. Yes, your one ticket will be for admission to both shows.

Q. What if I can only stay for one taping and will have to leave early?

A. This is a televised event and the audience will be on camera—we can't have empty seats! If you are unable to stay the entire time for both tapings, you should cancel your ticket reservation.



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Q. What if I already confirmed my ticket reservation but now I can't attend?

A. You must email the audience team to cancel your reservation no later than May 4 so we can offer your tickets to someone else—we can't have empty seats!

Q. Can my guest pick up the tickets at the box office?

A. No, you, as the lead of the party, must pick up the tickets and present a valid photo ID.

Q. What is the parking situation at the United Center? Is there a cost?

A. There is parking available for a fee in lots surrounding the United Center that can be accessed from Damen Avenue, Madison Street, Adams Street and Warren Boulevard. For more information on parking, please see: <http://www.unitedcenter.com/unitedcenter/ParkingInformationGeneral.asp%20>