

# ***Oprah's Lifeclass in Houston, Texas***

## **Audience Ticket Information**

### **Q. When and where will the tapings in Houston take place?**

**A.** *Oprah's Lifeclass* will be taped on Friday, October 5, 2012, at Hobby Center for the Performing Arts in Sarofim Hall in Houston, Texas.

The time commitment for the morning show is 8:30 a.m. CT through 12:30 p.m. CT.

The time commitment for the afternoon show is 2:30 p.m. CT through 6:30 p.m. CT.

### **Q. Is there an age requirement to attend the taping?**

**A.** Everyone attending either of the tapings must be 18 years of age or older to attend and may be required to present a valid photo ID to enter the taping.

### **Q. I have received a confirmation to attend *Oprah's Lifeclass* on October 5. How do I know where I will be sitting?**

**A.** You will receive your seat information when you pick up your tickets at the designated pickup location one to two days prior to the show.

### **Q. Will I receive a physical ticket?**

**A.** Yes. If you are selected for tickets, you will have to pick up your tickets one to two days prior to the taping at the designated location for ticket pickup. Please keep this in mind when you are making travel accommodations and arrangements once you have obtained tickets, as your guest will not be allowed to pick up the tickets. Travel and accommodations are your responsibility.

### **Q. Can I make name changes to my ticket reservation?**

**A.** You may change the name of your guest; however, the lead name (the person who submitted the request for tickets) cannot be changed at any time. Please email the Audience Team (email address is provided in your confirmation information) to request a name change. If the lead of the party cannot attend, you must notify the Audience

Team, as your reservation will be canceled.

**Q. What is the dress code for these tapings?**

**A.** We recommend you wear bright colors; you will be on television!

**Q. Can I bring a gift for Oprah?**

**A.** Unfortunately, no gifts, cards, letters, etc. will be accepted at audience check-in.

**Q. Is Hobby Center for the Performing Arts in Sarofim Hall wheelchair accessible? What if I have special needs?**

**A.** Hobby Center for the Performing Arts in Sarofim Hall provides disabled accommodations. Please email the *Oprah's Lifeclass* Audience Team for instruction regarding any special access/seating needs in advance. The email address is provided in your confirmation email.

**Q. Will I be allowed to bring food or snacks into** Hobby Center for the Performing Arts in Sarofim Hall?

**A.** Outside food and beverages, including water, is prohibited from Hobby Center for the Performing Arts in Sarofim Hall; however, there are limited concessions available for purchase once inside. You will be with us for an extended period of time, so it is highly recommended that you eat well before you join us. Concessions will be available for purchase.